# Signet's New Website My Account Overview

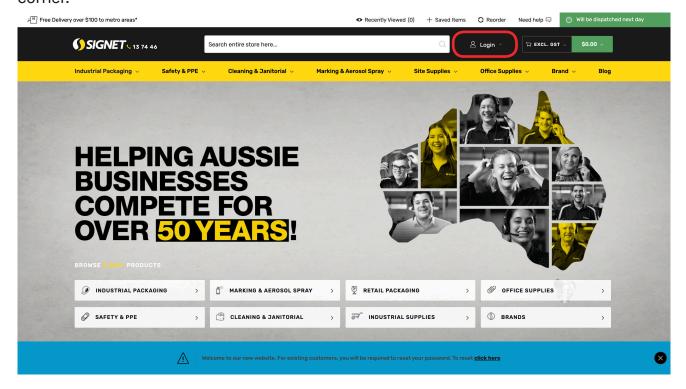


A comprehensive guide to help you navigate your way through our new website.



# Introduction to "My Account"

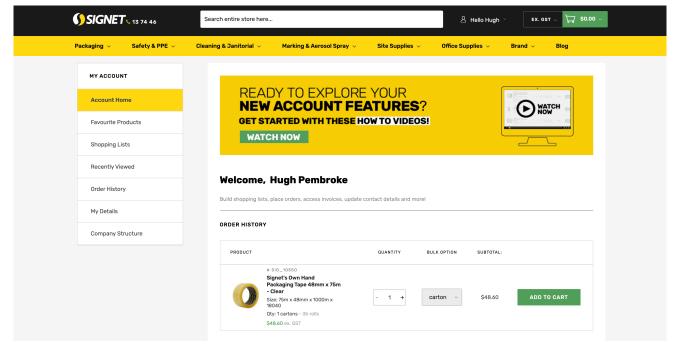
- 1. Login to your account by clicking on the profile icon on the top right corner.
- 2. Click into My Account by clicking on the same profile icon located on the top right corner.



#### Account Home

What you can see here?

 Order history, shopping lists, favourite products, make payments and edit contact details.

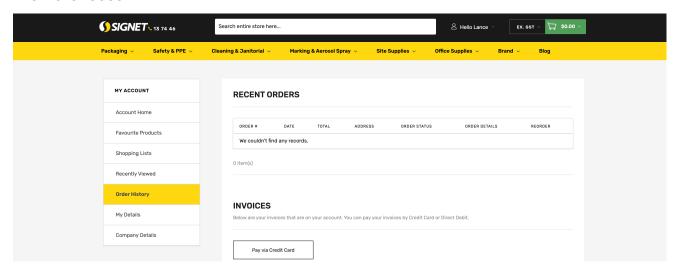




#### **Order History**

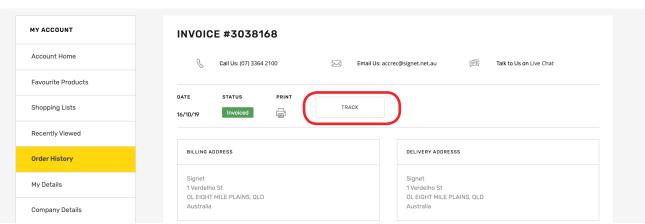
The order history tab gives you an overview of all recent orders and invoices on your account. We have made it easier for you to view all the invoices and orders that you have placed on your account. Below is a breakdown of the order status and what it means for your order.

**Processing** - We have received your order and it is currently being picked and packed in the warehouse.



Easily track your invoices and view items purchased by clicking on the invoice number as per below screenshot.







You can also track your order or reorder from the top navigation menu

You can also view, download or pay any outstanding invoices. You can opt to pay your invoices by credit card or direct debit. Below is a breakdown of the invoice status and what it means.

**Pay Online** - We have not yet received payment, please make payment as soon as possible.

**Paid** - Payment has been received and you should be able to download a copy of your invoice.

#### **INVOICES**

Below are your invoices that are on your account. You can pay your invoices by Credit Card or Direct Debit.

Pay via Credit Card

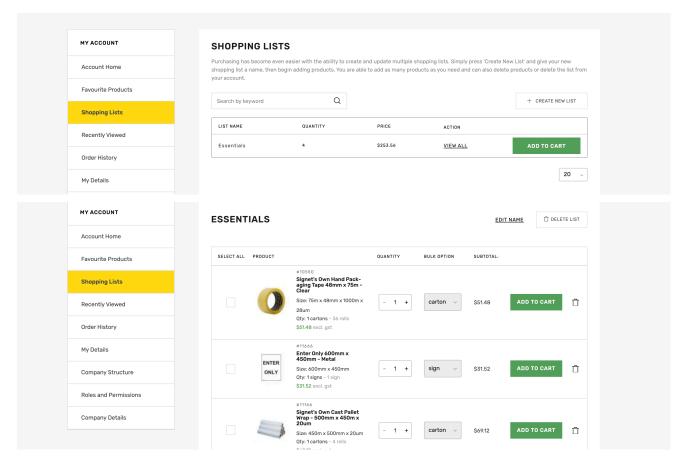
INVOICE	ТҮРЕ	DATE	TOTAL	STATUS TRACKING
#3135634	Invoice	30/03/20	\$1,120.08	Paid
<u>#3092682</u>	Invoice	28/01/20	\$134.64	Paid
<u>#3090165</u>	Invoice	22/01/20	\$359.98	Paid
#3062218	Invoice	25/11/19	\$116.20	Paid



## **Shopping Lists**

Shopping lists are a great way to manage the products that you purchase from Signet. We have now made it as easy as ever to add items to your shopping lists.

You can add an entire list to your cart, or alternatively click into the shopping list and add individual items to the cart.

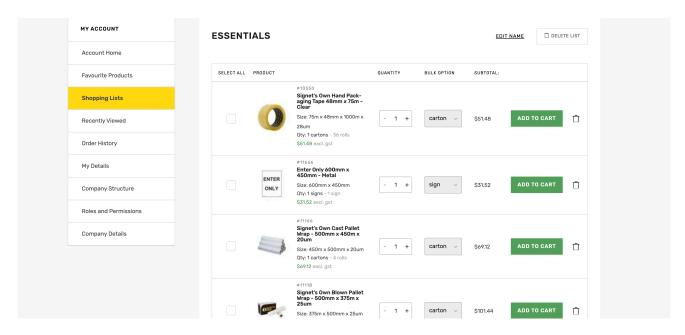


You can simply browse the products and add them to your shopping lists on the go. From here, you can also create a new shopping list.





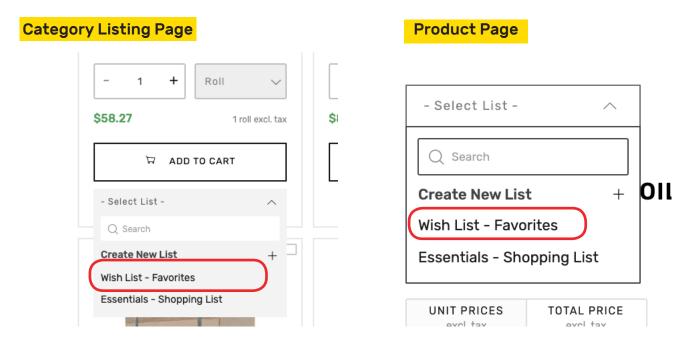
To help make shopping easier, you can add an entire order from your "Order History" into a "Shopping List"



#### Favourite Products

Favourite products are a way to add products to a wish list, that you would like to come back to have a look at later.

To add an item to "Favourites", simply click on "Select List" and "Wish List - Favourites". You can add an item to favourites from the product page, or category listing page.



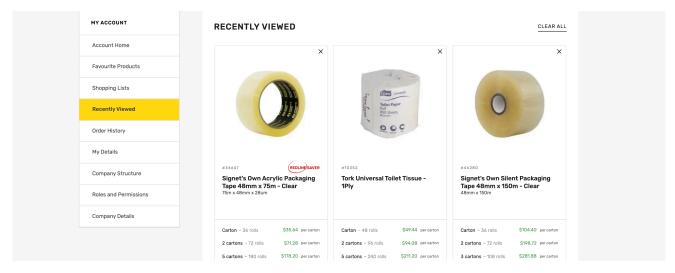
You can also access Favourites on the top navigation menu



## **Recently Viewed**

To make the ordering process easier as well as finding products you have viewed, we have enabled this function where you can look through your history of viewed products.

The products that appear here are products that you have clicked through and viewed their respective product page. From here, you can add them to cart, favourite products or



You can also access Recently Viewed items on the top navigation menu



## My Details

This is where you can come in to update your contact details such as email addresses, password, contact number and address.

If you would like to add a contact to a company, please navigate to "Company Details" which will be explained in the next section.

To update company details, make the neccessary changes in the fields provided, and click "Save Details"

To change email or password, scroll all the way to the bottom, and tick the necessary boxes, as illustrated on the right, and a pop up will appear to be filled.

SUBURB	CITY		
	WAKERLEY		
STATE POST CODE	COUNTRY		
QLD ~ 4154	Australia		
CHANGE EMAIL			
CHANGE PASSWORD	J		
SAVE DETAILS			

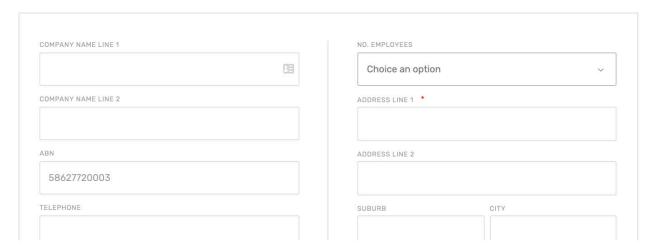


## **Company Details**

This is where all company details live, such as shipping addresses as well as primary and secondary contacts.

#### **COMPANY DETAILS**

Update or check your company information to ensure we always have the correct information.



If you scroll down, you can also add or remove contacts connected to your company from this view.

#### **COMPANY MEMBERS**

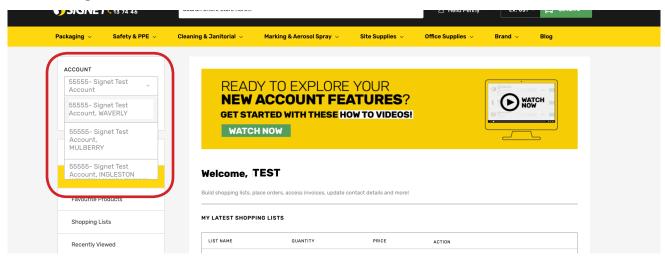
Update or check your company member information to ensure we always have the correct information.

Search by keyword Q			+ ADD	NEW MEMBER
TEAM MEMBER	ROLE	EMAIL		
HUGH TESTPembroke	TEster	hughtest3@gmail	.com	^
FIRST NAME LAST NAME		STREET ADDRESS		
Choice an option		STREET ADDRESS 2		
TEster		SUBURB	WAKERLEY	
PHONE NUMBER		QLD V POST CODE	COUNTRY	~
MOBILE NUMBER		UPDATE DETAILS	DELET	E
EMAIL				



## Bill-to and Sell-to Relationship

If your account is set up with a headquarters and branch account relationships, you will have to select which account you would like to place your orders for in My Account on your top right hand corner.



# **Contact Us**

If you have any questions or enquiries, please feel free to contact us on any method below. Our friendly customer care team will get back to you as soon as possible.







sales@signet.net.au Live Chat on Website

